



Reliability You Can Consistently Depend On

CLG's *Performance Catalyst®* for Manufacturing is an innovative, customized step-by-step process that rapidly improves employee performance, encouraging high-impact behaviors that create a personal connection with targeted business goals and sustainable success now and for the future.

A Reliable Process for Improvement

CLG's work in reliability in the manufacturing industry indicates that most challenges emerge as a result of human behavior issues such as:

- Procedural non-compliance
- Incomplete or inaccurate operator rounds
- Missing deadlines on preventive maintenance or other routine tests
- Inadequate work control
- Not following the work plan
- Incorrect use of equipment, tools, processes or systems
- Unclear direction
- Lack of motivation

Reliability You Can Count On

Performance Catalyst® for Manufacturing Reliability brings your reliability strategy to life by transforming it into the critical few day-to-day actions that employees at all levels of the organization actually look forward to doing to make your operations more consistent and sustainable. It helps you achieve improved reliability results; increased leader/manager effectiveness; faster, more consistent, efficient and sustainable execution of your reliability goals; and a "want-to" workplace rather than a "have-to" culture.

Real Results

Here are just a few examples of the results our clients have enjoyed after implementing Performance Catalyst® for Manufacturing for Reliability:

325% Critical Preventative Maintenance (PM) performance up **325%**

89% Time equipment exposed to degrading conditions drops by minimum 50% and up to **89%** across five business units

83% Completion of scheduled work jumps from 77% to **83%** in 6 months

75% Number of plant shutdowns drops **75%**

66% Number of pump failures per month drops **66%**

20% Mean time between pump repairs increases **20%**.

0 Reliability clock resets drop from 32 to **zero** over three years

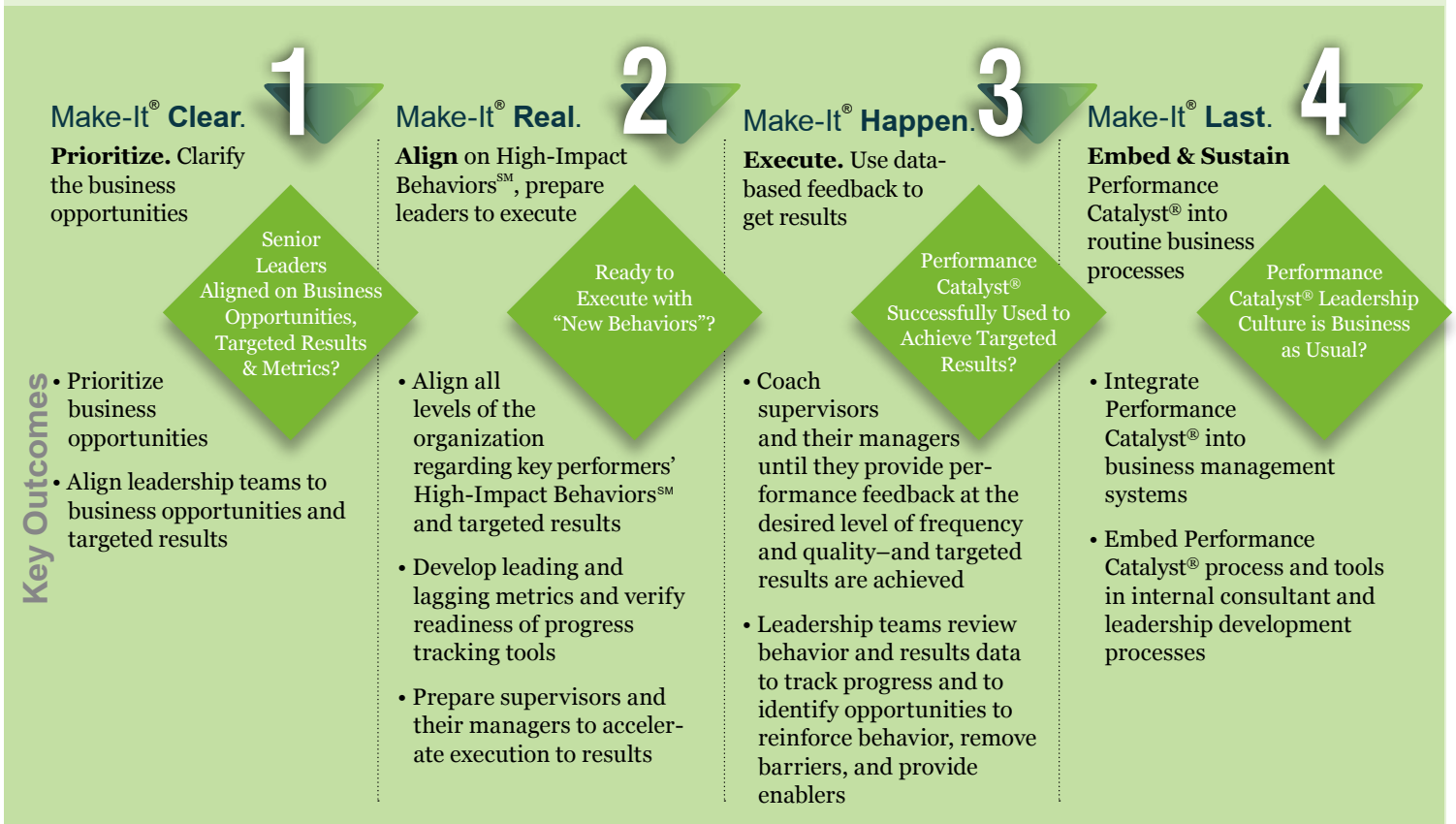
0 Number of overdue Preventative Maintenance (PMs), and Pressure Relief Devices (PRDs) and Over-speed Trip (OSTs) tests drop to **zero** in less than a year



How We'll Work Together

CLG works very closely with your organization to learn your business, understand your strengths and challenges, plan the reliability strategy that will help you achieve your goals, execute the plan, and partner with you to ensure sustainable, reliable performance. Performance Catalyst® will help your leaders zero in on high impact reliability behaviors – the critical few actions

key performers must take for the organization to productively execute reliability plans and pursue operational excellence – and achieve targeted results. Performance Catalyst® incorporates a simple, four-step scientifically proven process that works no matter what the business issue.



What Performance Catalyst® Can Do For You

Our clients say Performance Catalyst® is their secret for improving reliability. It’s the key to measurable results that satisfy your shareholders and give you a competitive edge.

Your employees’ old routines and habits die hard, but performers who get the right feedback from the right people consistently do what’s needed to get the results you want. The most rewarding outcome is that you will have created a “want-to” workplace in this “have-to” world.

Learn More About Us

For more information, visit our website at www.clg.com, or call 412.269.7240, ext. 2021.

Our Investment in You

Try us out for one of these free sessions:

1. A half-day session with the CLG team to refine your business case for reliability improvement, get alignment on your existing reliability strategy, identify results metrics or map behaviors to results....OR...
2. Conduct a DCOM® survey to identify where strengths and gaps exist so you know the level of effort required to achieve your goals...OR...
3. Half-day session with your leaders that explains the science behind the success of Performance Catalyst®.